

# IDENTITY THEFT

There are over 1,500 cases of identity theft and cyber crime reported to the Portland Police Bureau each year. Many more go unreported.

Most identity theft is linked to stolen mail, but a growing number of incidents result from people hacking into computer accounts.

Reduce risk by securing personal information and practicing safe computing.

## PROTECT YOUR IDENTITY



### Collect It

Stolen mail can result in a stolen identity. Pick up your mail daily, and pause mail delivery when you're out of town. Sign up for USPS Informed Delivery.

Bank and credit card statements, and pre-approved credit offers may contain personal information. Do not toss these without shredding them first.

### Shred It

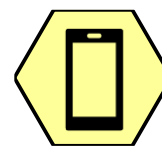


### Review It

Read and review all banking and credit card statements. Compare statements to your receipts. Report transactions that you did not make or authorize.

Sign up for two-factor identification for online accounts. Create unique passwords using a combination of letters, numbers, and symbols.

### Confirm It



### Secure It

Mobile phones often contain a great deal of personal information. Lock your phone, and use secure banking apps rather than browsers.

Be cautious about unfamiliar callers, emails and websites.

Always call companies back using known contact information.

### Question It



Report all crimes. For crimes in progress, call 911. After an event, call the non-emergency line at 503-832-3333, or visit [www.Portlandoregon.Gov/Police](http://www.Portlandoregon.Gov/Police)